





Sales: 0113 320 9000

Business Phone Systems

Feature-rich phone systems that will typically save you 50% off your current phone bill - even if you are tied in to an existing contract!

Our phone systems can interface with standard telephone lines as well as VoIP services to take advantage of great cost savings and flexibility while offering mission-critical reliability.

Unlimited call packages for your entire business start from just £10 per month.

All our systems come with unlimited extensions, trunks and branches as well as high availability options.

Migration from your existing phone system and lines is seamless and will unlock new features to increase your productivity as well as cutting costs. Features include

everything you would expect from any leading-edge phone system suitable for offices or call centres.

Available in mini-tower or rackmount configurations with a large choice of hardware/software and flexible ongoing support terms from just £35 per month.

The only IP phone system with built-in firewall, content filter and traffic shaping!



Secure, Scalable, Reliable

Incorporating a military grade EL4+ firewall with an internet content filter and traffic shaper you can take control of your network and ensure VoIP call quality. Automatic failover between VoIP and standard phone lines for incoming and outgoing calls. With no limits on upgradability, the system can scale easily to meet your growing business demands.

Ultra Low Cost Line Rental and Call Tariffs

Low cost monthly line rental and all-inclusive outbound call packages give you unbeatable value, and lines are not tied to any single provider or telephone exchange.

Keep Your Numbers

Keep your current phone numbers and DDI's even when you migrate to VoIP.

Call Centre Ready

A fully-featured predictive dialler with an easy to use web interface and agent console. All the features you would expect from the very best call centre software including queue displays, DNC, max abandon, sales reports, automated callback, built in CRM.

Mobile Extensions

Use Iphone, Blackberry or Android devices as phone extensions anywhere.



Work from Anywhere. Divert Anywhere for Free

Worldwide coverage for your extensions and branches. You can route or divert specific lines for free. Check your voicemail from anywhere, receive it in an email or even direct to your mobile phone.

Fax Module

Send and receive faxes from your PC, laptop or mobile phone with ease - in or out of the office. Receive faxes as PDFs by email.

No Software or Licensing Costs

All our systems are Open-Source Software based on RedHat Enterprise Linux - so you are guaranteed security, reliability and flexibility together with full standards compliance. This also means we can tailor each installation suit your requirements.

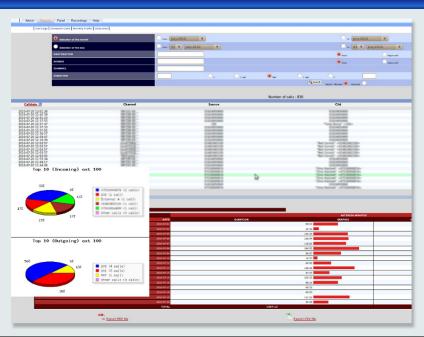
Powerful Reporting Capabilities

Generate detailed reports with ease.

Listen to previous calls with a single click. Export to spreadhseet or PDF no problem.

The web-based report interface is simple and intuitive. Graphical and statistical breakdowns of all your calls by extension, phone number, date ranges, queues and more.

A complete billing, provisioning and call accounting package is included - ideal for tennant leasing.



Desktop and Application Integration

Seamless integration with your favorite applications including Sage, Microsoft Outlook and Firefox. Connect with your bespoke applications or CRM systems. Click to dial functionality and lookup callerid based on your contact data. You can even click phone numbers on a web page to dial from your desk phone.

Incoming calls pop up on screen displaying the caller's details with a single click.

Easy drag and drop interface to transfer calls, create or join conferences and pick up other calls. You can monitor ring groups, extensions and queues in realtime.



Please do not hesitate to contact us for more information or to request a quote.

Open-Source IT & Telephony with support.co.uk

Contact information:

With Support Limited 3 Kirk House, 1 Kirkgate Birstall WF17 9HE

Tel. 0113 320 9000

Email. sales@withsupport.co.uk

www.withsupport.co.uk